

# Accessibility statement for Bath & North East Somerset Council

This accessibility statement applies to [www.proudtocarebathnes.org.uk](http://www.proudtocarebathnes.org.uk)

This website is run by Bath & North East Somerset council. We want as many people as possible to be able to use this website.

For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [asc\\_commissioning@bathnes.gov.uk](mailto:asc_commissioning@bathnes.gov.uk)

We'll consider your request and get back to you in 10 days.

If you cannot view the map on our 'contact us' page, call or email us [asc\\_commissioning@bathnes.gov.uk](mailto:asc_commissioning@bathnes.gov.uk) for directions.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact [asc\\_commissioning@bathnes.gov.uk](mailto:asc_commissioning@bathnes.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Contacting us by phone or visiting us in person

We provide a text relay service for people who are D/deaf, hearing impaired or have a speech impediment.

Our offices have audio induction loops, or if you contact us before your visit we can arrange a British Sign Language (BSL) interpreter.

Find out how to contact us on [asc\\_commissioning@bathnes.gov.uk](mailto:asc_commissioning@bathnes.gov.uk)

# Technical information about this website's accessibility

Bath & North East Somerset Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is fully compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard.

## Preparation of this accessibility statement

This statement was prepared on 9<sup>th</sup> March 2023. It was last reviewed on 9<sup>th</sup> March 2023.

This website was last tested on 9<sup>th</sup> March 2023. The test was carried out by Westco.

The website is created using defined templates and blocks, for manual tests we chose a selection of pages that covered all of these templates and block variations. Automated tests were applied to the whole website.